

1.2 Mission, Vision and Values Statement

Version Control

Version	Date	Description	Author
1.0	January 2024	Initial Policy Development	C-TAC
2.0	November 2024	Updated with TAQA integration	C-TAC

1.2.1 Purpose

This policy defines C-TAC's mission, vision, and core values, ensuring alignment with PHECC standards and integrating TAQA principles to foster an inclusive, transparent, and accountable learning environment.

1.2.2 Scope

Applicable to all C-TAC stakeholders, including staff, faculty, learners, and affiliate partners, this policy guides behaviour, decision-making, and engagement within the institution.

1.2.3 Mission Statement

C-TAC is dedicated to delivering high-quality pre-hospital emergency care training, ensuring learners are equipped with the knowledge, skills, and competencies needed to provide safe and effective care.

1.2.4 Vision Statement

To be a leading provider of accredited pre-hospital care training, recognised for excellence, innovation, and a commitment to improving community health and safety.

1.2.5 Core Values

- **Integrity:** Upholding the highest ethical standards in all interactions.
- **Excellence:** Continuously striving to deliver exceptional education and services.
- **Accountability:** Taking responsibility for our actions and decisions.
- **Respect:** Treating all individuals with fairness, dignity, and empathy.
- **Collaboration:** Fostering partnerships and teamwork to achieve common goals.



1.2.6 Process

1. **Communication:**

- The mission, vision, and values are displayed in training facilities, on the website, and included in learner handbooks.
- New staff and faculty receive training on C-TAC's core principles during induction.

2. **Implementation:**

- Leadership promotes these values through actions, decisions, and communication.
- Faculty and staff are expected to model these values in their interactions with learners and colleagues.

3. **Monitoring and Review:**

- Feedback from learners, faculty, and stakeholders is collected through surveys and feedback forms.
- The effectiveness of this policy is assessed annually, with updates made to ensure continued relevance and alignment with PHECC and TAQA standards.

1.2.7 Responsibilities

- **Board of Directors:** Ensures alignment of strategic goals with the mission and vision.
- **Management Team:** Communicates and implements the core values in daily operations.
- **Faculty and Staff:** Uphold the values in all interactions and report any deviations.
- **Learners:** Expected to respect and adhere to the institution's values.

1.2.8 Approval and Compliance Monitoring

- **Approved by:** Adrian Coffey, Director of Training
- **Date:** October 2024
- Compliance with this policy is monitored through regular assessments, feedback, and external verification

